

प गोविन्द, प्रा.प्र.से.
Jaideep Govind, IAS
Secretary General



राष्ट्रीय मानव अधिकार आयोग
मानव अधिकार भवन, सी-ब्लॉक,
जीपीओ कॉम्प्लेक्स, आईएनए, नई दिल्ली-110 023 भारत
NATIONAL HUMAN RIGHTS COMMISSION
Manav Adhikar Bhawan, C-Block
GPO Complex, INA, New Delhi-110 023 India

D.O.No.07-(1)/2017/MC/DHRA

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Dated, the 04 June, 2019

Dear Mr. Gupta

Regarding : CSC Complaint Centres

The National Human Rights Commission has recently initiated new modes for filing complaints by the common public. This is part of its exercise to extend the outreach in the country. NHRC receives human rights complaints through 6 modes; (1) its online free net portal www.hrcnet.nic.in, (2) letters through post and through speed post, (3) the Madad Toll Free No. 14433, (4) individuals who visit the Madad Centre in the NHRC office and write their complaints, (5) Cell No. 9810298900 for Human Right Defenders to lodge complaints to the NHRC focal point, and the latest through (6) the 3 lakh Common Service Centres in the country on payment of Rs.30/- at the Rural and Urban Kiosks.

- The collaboration between the NHRC and CSCs, particularly, is a great step to facilitate the common people in rural and urban India for redressal of their grievances related to human right violations.
- Therefore, I request and urge you to popularize the online complaint filing through CSCs in the remote areas of your State.

With regards,

Yours sincerely,

(Jaideep Govind)

Shri. Lalit Kumar Gupta, IAS
Chief Secretary
Govt. of Tripura
Civil Secretariat, Agartala- 799001

फोन : 91-11-24663211, 24663212 • फॅक्स : 91-11-24663262

Phone : 91-011-24663211, 24663212, Fax : 91-011-24663262 • E-mail : jaideep.govind@nic.in, sgnhrc@nic.in
Website : www.nhrc.nic.in